

Cancellation policy

Hotel

Reservations made by the contractual partner are binding for both contractual contracting parties.

The hotel grants the guest a right of cancellation at any time. Cancellation must be made by written notification by email, post or fax.

In the event of cancellation / reduction of the rooms by the guest, the guest must pay the following compensation compensation for damages:

Reservations up to three rooms and a stay of up to 3 nights:

Cancellation up to 48 hours before arrival:	free of charge
Cancellation up to 24 hours before arrival:	50% of the agreed price
Cancellation less than 24 hours before arrival:	80 % of the agreed price

Reservations of more than three rooms and a stay of up to 4 or more nights

Room reservation up to 61 days before arrival:	free of charge
Room cancellation up to 60 days before arrival:	10 % of the agreed price
Room cancellation up to 30 days before arrival:	50 % of the agreed price
Room cancellation less than 30 days before arrival:	80 % of the agreed price

The following applies to all cancellations:

If it is still possible for us to let the rooms you have cancelled to other guests, we will not charge any cancellation fees. So please inform us in good time if your travel plans should change!